

## What is Cloud Backup?

Daisy Cloud backup securely stores data on remote servers, allowing quick recovery from device failures, cyberattacks, or accidental loss. Businesses rely on it to protect critical data, ensure seamless operations, support remote access, and meet security regulations. It ensures business continuity by allowing quick recovery after a crash or attack, minimising downtime and financial loss.

### Key Features

#### ➤ Backup and recovery

Daisy Cloud Backup offers complete protection for files, photos, contacts and even an entire system, and if something goes wrong, data can quickly be restored, minimising downtime and keeping business operations running smoothly.

#### ➤ Cloud and Remote management

Remotely manage backups from a single dashboard, saving time and reducing the need for extra effort. Daisy Cloud Backup offers the added benefit of cloud-based restoration, ensuring that critical data is securely backed up off-site. This enables quick and reliable recovery directly from the cloud by spinning up online resources even in the event of local hardware failure.

#### ➤ Universal Restore – recover to any device

With Daisy Cloud Backup businesses can restore a backup to different hardware, and even a brand-new computer, without experiencing compatibility issues. Other backup options require the same hardware setup.

#### ➤ Multi-Platform Security

Daisy Cloud Backup provides protection for 20+ workload types from infrastructure to SaaS apps.

OPERATING SYSTEM	WORKLOAD/ APPS
MICROSOFT	AZURE, WINDOWS SERVER, WINDOWS PC, EXCHANGE, SQL SERVER, SHAREPOINT, ACTIVE DIRECTORY, HYPER-V, MICROSOFT 365
GOOGLE	GOOGLE WORKSPACE
SYNOLOGY	SYNOLOGY NAS
AMAZON	AMAZON EC2
LINUX	LINUX SERVER, LINUX KVM
APPLE	MAC, IPHONE, IPAD
ANDROID	ANDROID
SAP	SAP HANA

OPERATING SYSTEM	WORKLOAD/ APPS
MARIA DB	MARIA DB
MYSQL	MYSQL
VMWARE	VMWARE VSPHERE
ORACLE	ORACLE X86 VM SERVER, ORACLE DATABASE
RED HAT	RED HAT VIRTUALIZATION
CITRIX	CITRIX XENSERVR
VIRTUOZZO	VIRTUOZZO
NUTANIX	NUTANIX
SCALE COMPUTING	SCALE COMPUTING

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## Detailed overview

Daisy Cloud Backup is a way to store copies of important files, data, or entire systems on remote servers instead of relying solely on a computer or external drive. When data is backed up to the cloud, it is uploaded securely over the internet, stored in an encrypted format, and can be accessed or restored whenever needed.

Unlike traditional storage methods, Daisy Cloud Backup provides an extra layer of protection because files aren't just saved in one physical location – they are safely stored in secure data centres.

For businesses, data is one of the most valuable assets and losing it can be incredibly costly. Daisy Cloud Backup ensures that critical business information is always protected, whether from accidental deletion, hardware failures, cyberattacks, or even natural disasters. One of the biggest advantages is business continuity. If a system crashes or data is compromised, Daisy Cloud Backup allows businesses to recover their files and resume operations with minimal downtime. From a cost perspective, Daisy Cloud Backup is more affordable and scalable than maintaining physical storage or servers. Businesses don't need to invest in expensive hardware, and they can increase their storage needs as they grow.

Ultimately, Daisy Cloud Backup is not just an option but a necessity for businesses that want to protect their data, ensure continuity, and operate securely in today's digital world. Without it, companies risk data loss, downtime, and potential legal issues – all of which can be avoided with a reliable cloud backup solution.

### Types of Daisy Cloud Backup available

Whichever type of backup you're looking for, we've got a whole range of Daisy Cloud Backup options to suit your business. We've outlined the key areas they protect as well as the key features of each.

#### Microsoft Office 365 Daisy Cloud Backup

##### What does Microsoft 365 Daisy Cloud Backup protect?

- › Exchange Online including mailboxes, archives folders, calendar events, tasks, contacts, journal entries and notes.
- › SharePoint including secure site collections, group sites, team and communication sites, attachments, documents, libraries, Google title pages and Wiki pages.
- › Your entire OneDrive storage area
- › All your chats, files and channel conversations from Microsoft Teams.

### What are the key features of Microsoft 365 Daisy Cloud Backup?

#### › Backup frequency

Backups are set to run once a day at a random time by default. For more flexibility the optional Advanced pack allows you to schedule multiple backups per day at specific times.

#### › Granular recovery

Individual items or entire mailboxes can be restored, making it convenient to recover specific files or folders without restoring the entire backup.

#### › Data retention policies

Daisy Cloud Backup allows you to define data retention policies, enabling you to comply with regulatory requirements and manage storage space effectively.

#### › Military-grade encryption

Microsoft Office 365 data is secured with robust AES-256 bit protection.

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### › Backup method

Microsoft 365 Daisy Cloud Backup starts with a full initial backup followed by incremental backups subsequently.

## Website Backup

### What does Website Daisy Cloud Backup protect?

- › With website configuration, your current website will be backed up, including files, databases, configurations, and content associated with your website.
- › All the media and content you have stored on your website.
- › Any files and folders related to your website.

### What are the key features of Website Daisy Cloud Backup?

- › **Full website backup** – perform full backups of your website, ensuring the protection of all files, databases, configurations, and content associated with the website.
- › **Website integrity check** - scan the website for any potential vulnerabilities, malware or unauthorised changes, which helps with identifying and addressing security issues proactively.
- › **Cross-platform compatibility** - supports various website platforms and Content Management Systems (CMS), including WordPress, Joomla, Drupal, C-panel, and Internet Information Services (IIS).

## Mobile Backup

### What does Mobile Daisy Cloud Backup protect?

- › Any Android mobile device
- › Any iOS mobile device

### What are the key features of Mobile Daisy Cloud Backup?

- › Safeguard your contacts, photos, videos, messages (Android only), and reminders (iOS only).
- › In the event of data loss or device upgrade, you can easily restore your backup to the same device or a new device. Mobile Daisy Cloud Backup provides flexible restore options to ensure a smooth and hassle-free recovery process.
- › With continuous backup, you can automatically identify and back up any modifications made to the mobile device in real-time, ensuring the backup is consistently current.

## VMware Backup

### What does VMware Daisy Cloud Backup protect?

- › Full protection of VM environment

### What are the key features of VMware Daisy Cloud Backup?

- › VMware enables you to back up your VMware virtual machines (VMs) without installing any additional agents or software on each VM, making the backup process seamless and efficient.
- › Replicate your VMs to a secondary location, ensuring you have a readily available copy in case of primary site failures.
- › Equipped with failover capabilities you'll be able to switch seamlessly to the replicated VMs to maintain business continuity.
- › Move your VMs without disrupting ongoing operations and VMware Daisy Cloud Backup will support live migration of VMs between different hosts and storage locations.

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### Google Workspace Backup

What does Google Workspace Daisy Cloud Backup protect?

- Emails
- Calendar
- Contacts
- OneDrive files

### What are the key features of Google Workspace Daisy Cloud Backup?

- Comprehensive backup protection includes emails, calendars, contacts, OneDrive files to ensure that the entire Google Workspace environment is protected.
- Conduct advanced search within backups with metadata and full-text search capabilities, allowing you to quickly find and restore critical data.
- There's no need for agent installation on local premises; instead, the agent runs in the secure cloud environment.
- Google Workspace Daisy Cloud Backup starts with a full initial backup followed by incremental backups subsequently.

Daisy Cloud Backup is available in two main editions to cater to different business requirements, Basic backup and Advanced backup. The Advanced backup cannot be sold independently it must be paired with the Basic backup.

FEATURE	BASIC	ADVANCED
NETWORK ATTACHED STORAGE BACKUP	✓	
IMMUTABLE STORAGE	✓	✓
SUPPORT FOR VMWARE AND HYPER-V	✓	✓
ONE-CLICK RECOVERY		✓
SUPPORT FOR RHV, KVM, CITRIX, NUTANIX, ORACLE VM, AND VIRTUOZZO		✓
SUPPORT FOR MICROSOFT SQL AND EXCHANGE SERVER, ORACLE AND SAP HANA		✓
TAPE SUPPORT		✓
MULTIPLE DAILY BACKUPS		✓
DEDUPLICATION		✓
ACRONIS INSTANT RESTORE		✓
OFF-HOST DATA PROCESSING		✓

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## Why Choose Daisy Cloud Backup?

Daisy Cloud Backup securely stores data on remote servers, allowing quick recovery from device failures, cyberattacks, or accidental loss. Businesses rely on it to protect critical data, ensure seamless operations, support remote access, and meet security regulations.

Daisy Cloud Backup also complements our IT Support services should you opt for complete supplier data restoration and technical support, this solution provides a full-service wrap. From secure storage to expert recovery assistance, it delivers end-to-end protection and peace of mind.

## Frequently Asked Questions

### Does Daisy Cloud Backup support automatic backups?

- Yes, Daisy Cloud Backup allows you to schedule automatic backups at specific times or intervals (daily, weekly). This feature is available in the Daisy Cloud Backup Advanced option, minimising the need for manual intervention.

### Daisy How long does it take to back up large volumes of data?

- The time required depends on the amount of data and your internet connection speed. Daisy Cloud Backup also supports incremental backups, which significantly speeds up the process after the initial backup.

### How quickly can I restore a backup?

- Backup recovery can be completed in minutes. For full disaster recovery, the process may take one to two hours, ensuring minimal downtime and a quick return to normal operations.

### Which operating systems are supported?

- Daisy Cloud Backup supports a wide range of platforms, including Windows, Mac, Linux, VMware, and Hyper-V.

### How long are backups kept with Daisy Cloud Backup?

- You can choose from one of the following options:

**By Backup Age** – Backups are kept for a set period (e.g., 30 days), after which older backups are deleted.

**By Number of Backups** – You can limit how many backups are stored (e.g., keeping only the last 10 backups).

**By Total Backup Size** – Backups are kept until they reach a certain storage limit. This option isn't available for certain backup types (Always Incremental backups, cloud storage, SFTP, or tape devices).

**Indefinite Retention** – Backups are never automatically deleted and are kept permanently unless manually removed.

### Can I recover individual email messages from an Exchange backup?

- Yes, email messages can be recovered on Microsoft Exchange Server 2010 and later versions.

### I already have an Acronis tenant. Can I transfer it to Daisy for consolidated services?

- Yes, we can assist you in seamlessly migrating your Acronis tenant to Daisy to consolidate all your services with us.