

A woman with long brown hair is shown from the chest up, holding a silver smartphone in her right hand and a white pill bottle in her left hand. She is wearing a blue top. The background is a blurred indoor setting with a window and some greenery. The overall image has a blue and white color scheme.

VOICE CONNECT PRESENTS

Patient Partners

in collaboration with



daisy™

Patient
Line 

Improving Access to Primary Care

With **Patient Partner** powered by Voice Connect, GP practices can offer their patients a secure and user-friendly way to book appointments. Patient Partner seamlessly improves patient access, directing patients to external services where required while meeting GP contract requirements.

Patient Partner can integrate with new or existing on-site or cloud-based telephone services, as well as industry-leading clinical databases such as **EMIS**, **SystmOne** and **Vision**.

Three-step onboarding

Patient Partner's digitally inclusive onboarding process is simple and secure. Once a patient has given their consent, they will be sent a PIN to access their patient record.

Eliminate delays

Patient Partner integrates with your practice's current systems, ensuring appointments are booked correctly every time and reducing patient callbacks.

Advanced automation

When a patient requests a repeat prescription by phone, a task is automatically created on your database, be that EMIS or SystmOne or Vision.

Patient Partner provides a wealth of features designed to enhance the patient experience. Its user-friendly interface, referral tracking system, and access to additional healthcare services like mental health support make it a comprehensive solution for practices of all sizes.

Benefits

-  Access primary care with convenient, user-friendly tools.
-  Gain access to expansive services offered by local pharmacies.
-  Patient requests are handled with clarity and transparency.



Patient Partner works with...















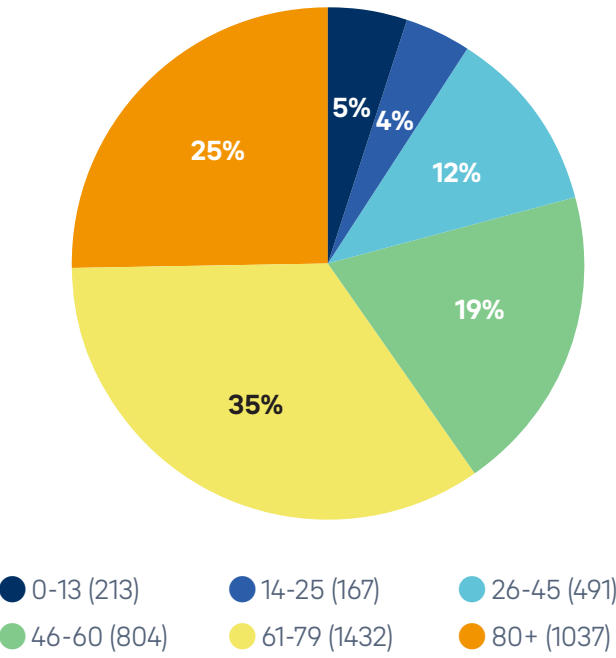




System Usage Example

Patient demographic

The chart below shows the age of **4,144** attending patients out of 6,500 total patients from November to January.



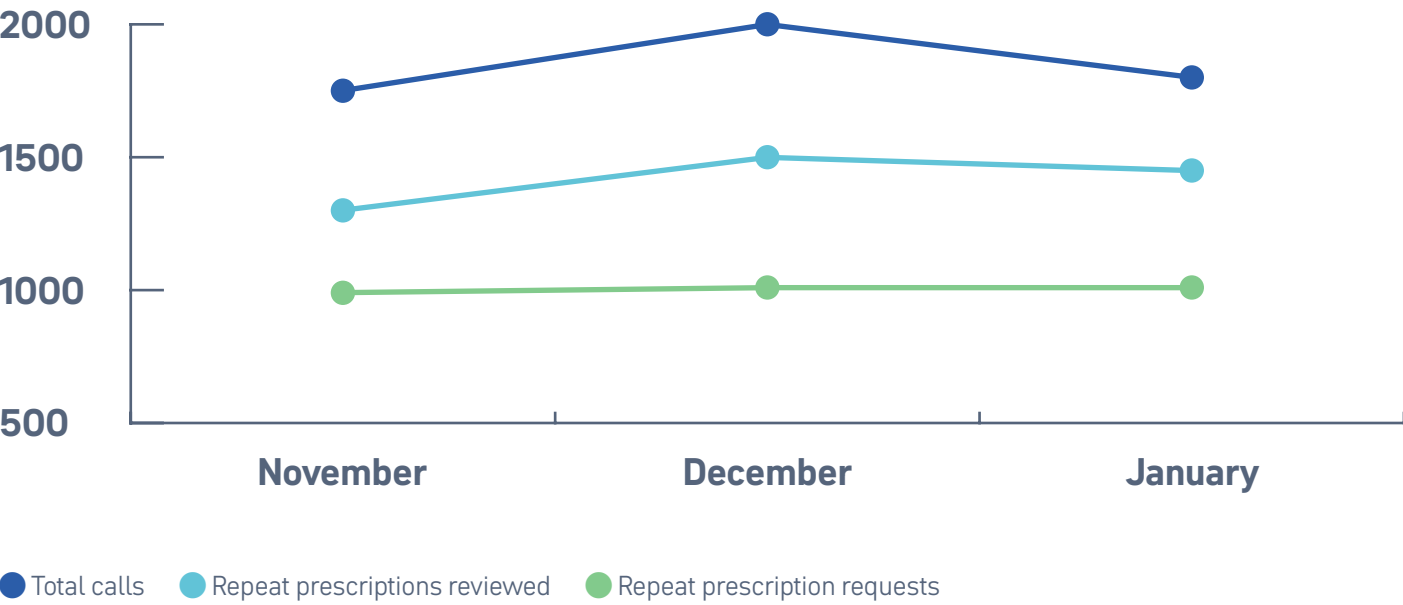
Statistics

-  **Total calls (November to January):** 5,508
-  **Repeat transactions:** 7,335
-  **Average time per transaction:** 2.5 mins
-  **Time saved:** 305 hours 40 mins

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System usage

The chart below shows the total number of calls, repeat prescription requests and reviews from November to January.



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